



# Corona Virus : Latest 05 November 2020

As of 05 November 2020 Leacroft has closed as per the latest government lockdown rules. This new lockdown which runs to 02 December takes us passed our revised closing date of 15 November. So, effectively we are now closed for the winter - sorry. If you have not yet winterised your caravan please contact via telephone or email and we will do our best to help you accordingly.

We plan to re-open in 2021 on Friday 26 March, but will obviously keep you updated nearer the time.

In the meantime we want to thank all our customers for their wonderful support this year.

Stay safe.

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We have carried out our Covid 19 risk assessment, and are certified under Visit Britain "We're Good To Go" scheme.

Please only visit Leacroft if you are prepared to adhere to the following guidelines :-

1. Most importantly, if you are unwell please do not travel to Leacroft.
2. If you fall unwell whilst staying at Leacroft please inform us by telephone immediately. You must self-isolate and we expect you to return to your home straight away.
3. Please ensure you practise safe social distancing.
4. If you cough or sneeze please cover your mouth with a tissue or you sleeve.
5. Do not walk through other peoples pitches.
6. Please ensure if you have children with you that you accompany them at all times.
7. Our play area is open. Please supervise your children and use the hand sanitiser provided.
8. Our games room and tourist information room will be closed which includes our payphone. If you do not have a mobile telephone to use whilst at Leacroft it is important that you please let us know at the time you make your booking !
9. We will have hand sanitiser available at the entrance to our loos and shop, however we strongly recommend you bring your own hand sanitiser with you as we cannot provide hand sanitiser at all our bin areas and water points. We also recommend you use gloves when appropriate.
10. If you have one please ensure you keep your dog on a short lead at all times.
11. Toilet facilities... If you are able to use your own onboard facilities in your caravan please do so. With your cooperation we can safely open our toilet blocks and provide the necessary extra cleaning that will be required. There will extra signage to remind and reassure you regarding social distancing and hand washing techniques.
12. For your and our protection we have installed a screen in our office/shop along the front of the counter. Initially we plan to adopt a one in one out system of service. If you find someone is already in our shop/office please wait patiently, we will serve you as soon as possible.
13. Bookings can be made over the telephone or via email and check in can be performed in the same way, with payments taken via card or online banking. Please ask for our bank details if this is your preference.
14. Please be prepared to share the full details of your stay at the time of making your booking so we can advise the cost.
15. Barrier keys continue to be subject to a £20 deposit. This can be refunded to you either in cash as you leave, or if you prefer not to handle cash then via internet banking. If this is your preference, please share your bank account number, sort code and name of account with us so we can set up your details to process the appropriate £20 refunds in a timely manner.

16. Barrier keys will be sanitised at the start and end of each booking.
17. Track and Trace... We are required to have a record of everyone who enters Leacroft and keep that record for 21 days. To help us, please complete online here [Leacroft Online Track & Trace](#) or print and complete this paper document [Leacroft Download Track & Trace](#) and hand to us on your arrival.
18. Visitors... Essential visitors only please - with a maximum of two until further notice.

Clearly there are some significant changes that we all have to face. With your patience and support we will come through this together. If you have queries regarding any part of your stay at Leacroft please do get in touch 😊