



Corona Virus : Latest 26 March 2021

Currently Leacroft is closed as per the latest government lockdown rules.

Earlier this week we finally received clarification regarding plans to re-open Leacroft. Subject to confirmation on 05 April at "step 2" we will be allowed to open for self-contained accommodation ie. from 12 April. This does mean we will keep our toilet blocks closed until "step 3" on 17 May. We are happy to accept bookings from our storage and seasonal customers for 12 April and onwards. For all other customers we will be pleased (subject to availability) to take bookings that start after 01 June.

We have carried out our Covid 19 risk assessment, and are certified under Visit Britain "We're Good To Go" scheme.

Please only visit Leacroft if you are prepared to adhere to the following guidelines :-

1. Most importantly, if you are unwell please do not travel to Leacroft.
2. If you fall unwell whilst staying at Leacroft please inform us by telephone immediately. You must self-isolate and we expect you to return to your home straight away.
3. Please ensure you practise safe social distancing.
4. Face masks are required to be worn in all enclosed spaces - toilets and shop/office.
5. If you cough or sneeze please cover your mouth with a tissue or you sleeve.
6. Do not walk through other peoples pitches.
7. Please ensure if you have children with you that you accompany them at all times.
8. Our play area is open. Please supervise your children and use the hand sanitiser provided.
9. Our games room and tourist information room will be closed which includes our payphone. If you do not have a mobile telephone to use whilst at Leacroft it is important that you please let us know at the time you make your booking !
10. We have hand sanitiser available at the entrance to our loos and shop, however we strongly recommend you bring your own hand sanitiser with you as we cannot provide hand sanitiser at all our bin areas and water points. We also recommend you use gloves when appropriate.
11. If you have one please ensure you keep your dog on a short lead at all times.
12. Toilet facilities... From 12 April you will need to use your own onboard facilities in your caravan. Subject government confirmation from 17 May with your cooperation we can safely open our toilet blocks and provide the necessary extra cleaning that will be required. There is extra signage to remind and reassure you regarding social distancing and hand washing techniques.
13. For your and our protection we have installed a screen in our office/shop along the front of the counter. We have adopted a one in one out system of service. If you find someone is already in our shop/office please wait patiently, we will serve you as soon as possible.
14. Bookings can be made over the telephone or via email and check in can be performed in the same way, with payments taken via card or online banking. Please ask for our bank details if this is your preference.
15. Please be prepared to share the full details of your stay at the time of making your booking so we can advise the cost.
16. Barrier keys continue to be subject to a £20 deposit. This can be refunded to you either in cash as you leave, or if you prefer not to handle cash then via internet banking. If this is your preference, please share your bank account number, sort code and name of account with us so we can set up your details to process the appropriate £20 refunds in a timely manner.
17. Barrier keys will be sanitised at the start and end of each booking.
18. Track and Trace... We are required to have a record of everyone who enters Leacroft and keep

that record for 21 days. To help us, please complete online here [Leacroft Online Track & Trace](#) or print and complete this paper document [Leacroft Download Track & Trace](#) and hand to us on your arrival. This is particularly important if you are a seasonal pitch customer.

19. Visitors... Essential visitors only please - with a maximum of two until further notice.

Clearly there are some significant changes that we all have to face. With your patience and support we will come through this together. If you have queries regarding any part of your stay at Leacroft please do get in touch 😊